

Quality and Quality Improvement in Healthcare

[View Online](#)

1.

Catchpole KR. A multicenter trial of aviation-style training for surgical teams. *Journal of patient Safety*. 2010;6(3).

2.

Smith CD, Spackman T, Brommer K, Stewart MW, Vizzini M, Frye J, Rupp WC. Re-Engineering the Operating Room Using Variability Methodology to Improve Health Care Value. *Journal of the American College of Surgeons*. 2013 Apr;216(4):559–568.

3.

Effect of a 'Lean' intervention to improve safety processes and outcomes on a surgical emergency unit. *BMJ*. 2010 Nov 12;341(nov12 1):c6435–c6435.

4.

BEVAN G, HOOD C. WHAT'S MEASURED IS WHAT MATTERS: TARGETS AND GAMING IN THE ENGLISH PUBLIC HEALTH CARE SYSTEM. *Public Administration*. 2006 Aug 15;84(3):517–538.

5.

Dixon-Woods M, Yeung K, Bosk CL. Why is UK medicine no longer a self-regulating profession? The role of scandals involving "bad apple" doctors. *Social Science & Medicine*. 2011 Nov;73(10):1452–1459.

6.

McLaughlin K, Osborne SP, Ferlie E. New public management: current trends and future prospects [Internet]. London: Routledge; 2002. Available from: <http://ebookcentral.proquest.com/lib/leicester/detail.action?docID=235293>

7.

Gabe J, Exworthy M, Jones IR, Smith G. Towards a Sociology of Disclosure: The Case of Surgical Performance. *Sociology Compass*. 2012 Nov;6(11):908–922.

8.

How to Determine the Best Interventions for Clinical Quality Improvement Projects [Internet]. Available from: <https://www.healthcatalyst.com/best-clinical-interventions>

9.

Dena M Bravata. *Methods*. Agency for Healthcare Research and Quality (US); 2007; Available from: <https://www.ncbi.nlm.nih.gov/books/NBK43976/>

10.

Result List: (SO (Harvard business review.))AND(DT 2000)AND(TI "communities...: EBSCOhost [Internet]. Available from: [http://web.b.ebscohost.com/ehost/results?sid=044469a5-943a-44be-96c4-1e3a9c6de052%40sessionmgr120&vid=0&hid=124&bquery=\(SO+\(Harvard+business+review.\)\)AND\(DT+2000\)AND\(TI+%22communities+of+practice%3a+the+organizational+frontier%22\)&bdata=JmRiPWJ1aCZ0eXBIPTEmc2l0ZT1laG9zdC1saXZl](http://web.b.ebscohost.com/ehost/results?sid=044469a5-943a-44be-96c4-1e3a9c6de052%40sessionmgr120&vid=0&hid=124&bquery=(SO+(Harvard+business+review.))AND(DT+2000)AND(TI+%22communities+of+practice%3a+the+organizational+frontier%22)&bdata=JmRiPWJ1aCZ0eXBIPTEmc2l0ZT1laG9zdC1saXZl)

11.

Bate, S.P.1Robert, G.1. Knowledge management and communities of practice in the private sector: lessons for modernizing the National Health Service in England and Wales. *Public Administration* [Internet]. 2002;80(4):643–663. Available from: <http://search.ebscohost.com/login.aspx?direct=true&db=bah&AN=8738560&site=ehost-live>

12.

Aveling E, Martin G, Armstrong N, Banerjee J, Dixon-Woods M. Quality improvement through clinical communities: eight lessons for practice. *Journal of Health Organization and*

Management. 2012 May 18;26(2):158–174.

13.

NADEEM E, OLIN SS, HILL LC, HOAGWOOD KE, HORWITZ SM. Understanding the Components of Quality Improvement Collaboratives: A Systematic Literature Review. *Milbank Quarterly*. 2013 Jun;91(2):354–394.

14.

Quality Measurement: Beginner's Guide to Performance Quality Improvement Using the Model for Improvement - ClinicalKey [Internet]. Available from: <https://www.clinicalkey.com/#!/content/playContent/1-s2.0-S1546144014005110?returnurl=null&referrer=null>

15.

Institute for Healthcare Improvement: How to Improve [Internet]. Available from: <http://www.ihl.org/resources/Pages/HowtoImprove/default.aspx>

16.

Siri Steinmo. Characterising an implementation intervention in terms of behaviour change techniques and theory: the 'Sepsis Six' clinical care bundle. *Implementation Science : IS* [Internet]. BioMed Central; 2015;10. Available from: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4529730/>

17.

James Cane. Validation of the theoretical domains framework for use in behaviour change and implementation research. *Implementation Science : IS* [Internet]. BioMed Central; 2012;7. Available from: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3483008/>

18.

Siri H. Steinmo. Bridging the gap between pragmatic intervention design and theory: using behavioural science tools to modify an existing quality improvement programme to implement "Sepsis Six". *Implementation Science : IS* [Internet]. BioMed Central; 2015;11. Available from: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4739425/>

19.

Michie S, van Stralen MM, West R. The behaviour change wheel: A new method for characterising and designing behaviour change interventions. *Implementation Science*. 2011 Dec;6(1).

20.

Benneyan JC. Statistical process control as a tool for research and healthcare improvement. *Quality and Safety in Health Care*. 2003 Dec 1;12(6):458–464.

21.

But the Limits Are Too Wide! | Quality Digest [Internet]. Available from: <https://www.qualitydigest.com/inside/quality-insider-column/limits-are-too-wide.html>

22.

Iyer SB, Schubert CJ, Schoettker PJ, Reeves SD. Use of Quality-Improvement Methods to Improve Timeliness of Analgesic Delivery. *PEDIATRICS*. 2011 Jan 1;127(1):e219–e225.

23.

Mohammed MA. Using statistical process control to improve the quality of health care. *Quality and Safety in Health Care*. 2004 Aug 1;13(4):243–245.

24.

Thor J, Lundberg J, Ask J, Olsson J, Carli C, Harenstam KP, Brommels M. Application of statistical process control in healthcare improvement: systematic review. *Quality and Safety in Health Care*. 2007 Oct 1;16(5):387–399.

25.

Mary Dixon-Woods. Explaining Matching Michigan: an ethnographic study of a patient safety program. *Implementation Science : IS* [Internet]. BioMed Central; 2013;8. Available from: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3704826/>

26.

Dixon-Woods M, McNicol S, Martin G. Ten challenges in improving quality in healthcare: lessons from the Health Foundation's programme evaluations and relevant literature: Table 1. *BMJ Quality & Safety*. 2012 Oct;21(10):876–884.

27.

Plsek PE, Greenhalgh T. Complexity science: The challenge of complexity in health care. *BMJ*. 2001 Sep 15;323(7313):625–628.

28.

Laura J Damschroder. Fostering implementation of health services research findings into practice: a consolidated framework for advancing implementation science. *Implementation Science* : IS [Internet]. BioMed Central; 2009;4. Available from: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2736161/>

29.

Perspectives on context | The Health Foundation [Internet]. Available from: <http://www.health.org.uk/publication/perspectives-context>

30.

Goodman D, Ogrinc G, Davies L, Baker GR, Barnsteiner J, Foster TC, Gali K, Hilden J, Horwitz L, Kaplan HC, Leis J, Matulis JC, Michie S, Miltner R, Neily J, Nelson WA, Niedner M, Oliver B, Rutman L, Thomson R, Thor J. Explanation and elaboration of the SQUIRE (Standards for Quality Improvement Reporting Excellence) Guidelines, V.2.0: examples of SQUIRE elements in the healthcare improvement literature. *BMJ Quality & Safety*. 2016 Dec;25(12):e7–e7.

31.

Hoffmann TC, Glasziou PP, Boutron I, Milne R, Perera R, Moher D, Altman DG, Barbour V, Macdonald H, Johnston M, Lamb SE, Dixon-Woods M, McCulloch P, Wyatt JC, Chan AW, Michie S. Better reporting of interventions: template for intervention description and replication (TIDieR) checklist and guide. *BMJ*. 2014 Mar 7;348(mar07 3):g1687–g1687.

32.

Ogrinc G, Davies L, Goodman D, Batalden P, Davidoff F, Stevens D. SQUIRE 2.0 (: revised publication guidelines from a detailed consensus process: Table 1. BMJ Quality & Safety. 2016 Dec;25(12):986–992.

33.

Kaplan HC, Provost LP, Froehle CM, Margolis PA. The Model for Understanding Success in Quality (MUSIQ): building a theory of context in healthcare quality improvement. BMJ Quality & Safety. 2012 Jan;21(1):13–20.

34.

Evaluation: what to consider | The Health Foundation [Internet]. Available from: <http://www.health.org.uk/publication/evaluation-what-consider>

35.

Loes M T Schouten. Evidence for the impact of quality improvement collaboratives: systematic review. BMJ : British Medical Journal [Internet]. BMJ Group; 2008;336(7659). Available from: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2440907/>

36.

Power M, Wigglesworth N, Donaldson E, Chadwick P, Gillibrand S, Goldmann D. Reducing Clostridium difficile infection in acute care by using an improvement collaborative. BMJ. 2010 Jul 21;341(jul21 2):c3359–c3359.

37.

Maxine Power. Did a quality improvement collaborative make stroke care better? A cluster randomized trial. Implementation Science : IS [Internet]. BioMed Central; 2014;9. Available from: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3997843/>

38.

Power M, Brewster L, Parry G, Brotherton A, Minion J, Ozieranski P, McNicol S, Harrison A, Dixon-Woods M. Multimethod study of a large-scale programme to improve patient safety using a harm-free care approach. BMJ Open. 2016 Sep;6(9).

39.

Pam Carter. How collaborative are quality improvement collaboratives: a qualitative study in stroke care. *Implementation Science : IS* [Internet]. BioMed Central; 2014;9. Available from: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3983902/>

40.

Perla RJ, Provost LP, Parry GJ. Seven Propositions of the Science of Improvement. *Quality Management in Health Care*. 2013;22(3):170–186.

41.

Hammersley M, Atkinson P. *Ethnography: principles in practice* [Internet]. 3rd ed. London: Routledge; 2007. Available from: https://eu.alma.exlibrisgroup.com/view/action/uresolver.do?operation=resolveService&package_service_id=6003348860002746&institutionId=2746&customerId=2745

42.

Bryman A. *Social research methods*. 4th ed. Oxford: Oxford University Press; 2012.

43.

Waring J, Harrison S, McDonald R. A culture of safety or coping? Ritualistic behaviours in the operating theatre. *Journal of Health Services Research & Policy*. 2007 Apr;12(1_suppl):3–9.

44.

Trisha Greenhalgh. *Diffusion of Innovations in Service Organizations: Systematic Review and Recommendations*. *The Milbank Quarterly* [Internet]. Milbank Memorial Fund; 2004;82(4). Available from: <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2690184/>

45.

Buchanan D, Fitzgerald L, Ketley D, Gollop R, Jones JL, Lamont SS, Neath A, Whitby E. No going back: A review of the literature on sustaining organizational change. *International*

Journal of Management Reviews. 2005 Sep;7(3):189–205.

46.

The Spread and Sustainability of QI in Healthcare : Quality Improvement – East London NHS Foundation Trust [Internet]. Available from:

<https://qi.elft.nhs.uk/resource/the-spread-and-sustainability-of-qi-in-healthcare/>

47.

Sutcliffe KM, Paine L, Pronovost PJ. Re-examining high reliability: actively organising for safety. BMJ Quality & Safety. 2017 Mar;26(3):248–251.