

Quality and Quality Improvement in Healthcare

View Online



Anon. 2010. 'Effect of a "Lean" Intervention to Improve Safety Processes and Outcomes on a Surgical Emergency Unit'. *BMJ* 341(nov12 1):c6435–c6435. doi: 10.1136/bmj.c6435.

Anon. n.d.-a. 'But the Limits Are Too Wide! | Quality Digest'. Retrieved (<https://www.qualitydigest.com/inside/quality-insider-column/limits-are-too-wide.html>).

Anon. n.d.-b. 'Evaluation: What to Consider | The Health Foundation'. Retrieved (<http://www.health.org.uk/publication/evaluation-what-consider>).

Anon. n.d.-c. 'How to Determine the Best Interventions for Clinical Quality Improvement Projects'. Retrieved (<https://www.healthcatalyst.com/best-clinical-interventions>).

Anon. n.d.-d. 'Institute for Healthcare Improvement: How to Improve'. Retrieved (<http://www.ihl.org/resources/Pages/HowtoImprove/default.aspx>).

Anon. n.d.-e. 'Perspectives on Context | The Health Foundation'. Retrieved (<http://www.health.org.uk/publication/perspectives-context>).

Anon. n.d.-f. 'Quality Measurement: Beginner's Guide to Performance Quality Improvement Using the Model for Improvement - ClinicalKey'. Retrieved (<https://www.clinicalkey.com/#!/content/playContent/1-s2.0-S1546144014005110?returnurl=null&referrer=null>).

Anon. n.d.-g. 'Result List: (SO (Harvard Business Review.))AND(DT 2000)AND(TI "communities...: EBSCOhost'. Retrieved ([http://web.b.ebscohost.com/ehost/results?sid=044469a5-943a-44be-96c4-1e3a9c6de052%40sessionmgr120&vid=0&hid=124&bquery=\(SO+\(Harvard+business+review.\)\)AND\(DT+2000\)AND\(TI+%22communities+of+practice%3a+the+organizational+frontier%22\)&bdata=JmRiPWJ1aCZ0eXBIPTEmc2l0ZT1laG9zdC1saXZl](http://web.b.ebscohost.com/ehost/results?sid=044469a5-943a-44be-96c4-1e3a9c6de052%40sessionmgr120&vid=0&hid=124&bquery=(SO+(Harvard+business+review.))AND(DT+2000)AND(TI+%22communities+of+practice%3a+the+organizational+frontier%22)&bdata=JmRiPWJ1aCZ0eXBIPTEmc2l0ZT1laG9zdC1saXZl)).

Anon. n.d.-h. 'The Spread and Sustainability of QI in Healthcare : Quality Improvement – East London NHS Foundation Trust'. Retrieved (<https://qi.elft.nhs.uk/resource/the-spread-and-sustainability-of-qi-in-healthcare/>).

Aveling, Emma-Louise, Graham Martin, Natalie Armstrong, Jay Banerjee, and Mary Dixon-Woods. 2012. 'Quality Improvement through Clinical Communities: Eight Lessons for Practice'. *Journal of Health Organization and Management* 26(2):158–74. doi: 10.1108/14777261211230754.

Bate, S.P.1Robert, G.1. 2002. 'Knowledge Management and Communities of Practice in the Private Sector: Lessons for Modernizing the National Health Service in England and Wales.'

Public Administration 80(4):643–63.

Benneyan, J. C. 2003. 'Statistical Process Control as a Tool for Research and Healthcare Improvement'. *Quality and Safety in Health Care* 12(6):458–64. doi: 10.1136/qhc.12.6.458.

BEVAN, GWYN, and CHRISTOPHER HOOD. 2006. 'WHAT'S MEASURED IS WHAT MATTERS: TARGETS AND GAMING IN THE ENGLISH PUBLIC HEALTH CARE SYSTEM'. *Public Administration* 84(3):517–38. doi: 10.1111/j.1467-9299.2006.00600.x.

Bryman, Alan. 2012. *Social Research Methods*. 4th ed. Oxford: Oxford University Press.

Buchanan, David, Louise Fitzgerald, Diane Ketley, Rose Gollop, Jane Louise Jones, Sharon Saint Lamont, Annette Neath, and Elaine Whitby. 2005. 'No Going Back: A Review of the Literature on Sustaining Organizational Change'. *International Journal of Management Reviews* 7(3):189–205. doi: 10.1111/j.1468-2370.2005.00111.x.

Catchpole, K. R. 2010. 'A Multicenter Trial of Aviation-Style Training for Surgical Teams'. *Journal of Patient Safety* 6(3). doi: 10.1097/PTS.0b013e3181f100ea.

Dena M Bravata. 2007. 'Methods'.

Dixon-Woods, Mary, Sarah McNicol, and Graham Martin. 2012. 'Ten Challenges in Improving Quality in Healthcare: Lessons from the Health Foundation's Programme Evaluations and Relevant Literature: Table 1'. *BMJ Quality & Safety* 21(10):876–84. doi: 10.1136/bmjqs-2011-000760.

Dixon-Woods, Mary, Karen Yeung, and Charles L. Bosk. 2011. 'Why Is UK Medicine No Longer a Self-Regulating Profession? The Role of Scandals Involving "bad Apple" Doctors'. *Social Science & Medicine* 73(10):1452–59. doi: 10.1016/j.socscimed.2011.08.031.

Gabe, Jonathan, Mark Exworthy, Ian Rees Jones, and Glenn Smith. 2012. 'Towards a Sociology of Disclosure: The Case of Surgical Performance'. *Sociology Compass* 6(11):908–22. doi: 10.1111/j.1751-9020.2012.00490.x.

Goodman, Daisy, Greg Ogrinc, Louise Davies, G. Ross Baker, Jane Barnsteiner, Tina C. Foster, Kari Gali, Joanne Hilden, Leora Horwitz, Heather C. Kaplan, Jerome Leis, John C. Matulis, Susan Michie, Rebecca Miltner, Julia Neily, William A. Nelson, Matthew Niedner, Brant Oliver, Lori Rutman, Richard Thomson, and Johan Thor. 2016. 'Explanation and Elaboration of the SQUIRE (Standards for Quality Improvement Reporting Excellence) Guidelines, V.2.0: Examples of SQUIRE Elements in the Healthcare Improvement Literature'. *BMJ Quality & Safety* 25(12):e7–e7. doi: 10.1136/bmjqs-2015-004480.

Hammersley, Martyn, and Paul Atkinson. 2007. *Ethnography: Principles in Practice*. 3rd ed. London: Routledge.

Hoffmann, T. C., P. P. Glasziou, I. Boutron, R. Milne, R. Perera, D. Moher, D. G. Altman, V. Barbour, H. Macdonald, M. Johnston, S. E. Lamb, M. Dixon-Woods, P. McCulloch, J. C. Wyatt, A. W. Chan, and S. Michie. 2014. 'Better Reporting of Interventions: Template for Intervention Description and Replication (TIDieR) Checklist and Guide'. *BMJ* 348(mar07 3):g1687–g1687. doi: 10.1136/bmj.g1687.

- Iyer, S. B., C. J. Schubert, P. J. Schoettker, and S. D. Reeves. 2011. 'Use of Quality-Improvement Methods to Improve Timeliness of Analgesic Delivery'. *PEDIATRICS* 127(1):e219-25. doi: 10.1542/peds.2010-0632.
- James Cane. 2012. 'Validation of the Theoretical Domains Framework for Use in Behaviour Change and Implementation Research'. *Implementation Science : IS* 7. doi: doi: 10.1186/1748-5908-7-37.
- Kaplan, Heather C., Lloyd P. Provost, Craig M. Froehle, and Peter A. Margolis. 2012. 'The Model for Understanding Success in Quality (MUSIQ): Building a Theory of Context in Healthcare Quality Improvement'. *BMJ Quality & Safety* 21(1):13-20. doi: 10.1136/bmjqs-2011-000010.
- Laura J Damschroder. 2009. 'Fostering Implementation of Health Services Research Findings into Practice: A Consolidated Framework for Advancing Implementation Science'. *Implementation Science : IS* 4. doi: doi: 10.1186/1748-5908-4-50.
- Loes M T Schouten. 2008. 'Evidence for the Impact of Quality Improvement Collaboratives: Systematic Review'. *BMJ : British Medical Journal* 336(7659). doi: doi: 10.1136/bmj.39570.749884.BE.
- Mary Dixon-Woods. 2013. 'Explaining Matching Michigan: An Ethnographic Study of a Patient Safety Program'. *Implementation Science : IS* 8. doi: doi: 10.1186/1748-5908-8-70.
- Maxine Power. 2014. 'Did a Quality Improvement Collaborative Make Stroke Care Better? A Cluster Randomized Trial'. *Implementation Science : IS* 9. doi: doi: 10.1186/1748-5908-9-40.
- McLaughlin, Kate, Stephen P. Osborne, and Ewan Ferlie. 2002. *New Public Management: Current Trends and Future Prospects*. London: Routledge.
- Michie, Susan, Maartje M. van Stralen, and Robert West. 2011. 'The Behaviour Change Wheel: A New Method for Characterising and Designing Behaviour Change Interventions'. *Implementation Science* 6(1). doi: 10.1186/1748-5908-6-42.
- Mohammed, M. A. 2004. 'Using Statistical Process Control to Improve the Quality of Health Care'. *Quality and Safety in Health Care* 13(4):243-45. doi: 10.1136/qshc.2004.011650.
- NADEEM, ERUM, S. SERENE OLIN, LAURA CAMPBELL HILL, KIMBERLY EATON HOAGWOOD, and SARAH McCUE HORWITZ. 2013. 'Understanding the Components of Quality Improvement Collaboratives: A Systematic Literature Review'. *Milbank Quarterly* 91(2):354-94. doi: 10.1111/milq.12016.
- Ogrinc, Greg, Louise Davies, Daisy Goodman, Paul Batalden, Frank Davidoff, and David Stevens. 2016. 'SQUIRE 2.0 (: Revised Publication Guidelines from a Detailed Consensus Process: Table 1'. *BMJ Quality & Safety* 25(12):986-92. doi: 10.1136/bmjqs-2015-004411.
- Pam Carter. 2014. 'How Collaborative Are Quality Improvement Collaboratives: A Qualitative Study in Stroke Care'. *Implementation Science : IS* 9. doi: doi: 10.1186/1748-5908-9-32.

- Perla, Rocco J., Lloyd P. Provost, and Gareth J. Parry. 2013. 'Seven Propositions of the Science of Improvement'. *Quality Management in Health Care* 22(3):170–86. doi: 10.1097/QMH.0b013e31829a6a15.
- Plsek, P. E., and T. Greenhalgh. 2001. 'Complexity Science: The Challenge of Complexity in Health Care'. *BMJ* 323(7313):625–28. doi: 10.1136/bmj.323.7313.625.
- Power, M., N. Wigglesworth, E. Donaldson, P. Chadwick, S. Gillibrand, and D. Goldmann. 2010. 'Reducing Clostridium Difficile Infection in Acute Care by Using an Improvement Collaborative'. *BMJ* 341(jul21 2):c3359–c3359. doi: 10.1136/bmj.c3359.
- Power, Maxine, Liz Brewster, Gareth Parry, Ailsa Brotherton, Joel Minion, Piotr Ozieranski, Sarah McNicol, Abigail Harrison, and Mary Dixon-Woods. 2016. 'Multimethod Study of a Large-Scale Programme to Improve Patient Safety Using a Harm-Free Care Approach'. *BMJ Open* 6(9). doi: 10.1136/bmjopen-2016-011886.
- Siri H. Steinmo. 2015. 'Bridging the Gap between Pragmatic Intervention Design and Theory: Using Behavioural Science Tools to Modify an Existing Quality Improvement Programme to Implement "Sepsis Six"'. *Implementation Science : IS* 11. doi: doi: 10.1186/s13012-016-0376-8.
- Siri Steinmo. 2015. 'Characterising an Implementation Intervention in Terms of Behaviour Change Techniques and Theory: The "Sepsis Six" Clinical Care Bundle'. *Implementation Science : IS* 10. doi: doi: 10.1186/s13012-015-0300-7.
- Smith, C. Daniel, Thomas Spackman, Karen Brommer, Michael W. Stewart, Michael Vizzini, James Frye, and William C. Rupp. 2013. 'Re-Engineering the Operating Room Using Variability Methodology to Improve Health Care Value'. *Journal of the American College of Surgeons* 216(4):559–68. doi: 10.1016/j.jamcollsurg.2012.12.046.
- Sutcliffe, Kathleen M., Lori Paine, and Peter J. Pronovost. 2017. 'Re-Examining High Reliability: Actively Organising for Safety'. *BMJ Quality & Safety* 26(3):248–51. doi: 10.1136/bmjqs-2015-004698.
- Thor, J., J. Lundberg, J. Ask, J. Olsson, C. Carli, K. P. Harenstam, and M. Brommels. 2007. 'Application of Statistical Process Control in Healthcare Improvement: Systematic Review'. *Quality and Safety in Health Care* 16(5):387–99. doi: 10.1136/qshc.2006.022194.
- Trisha Greenhalgh. 2004. 'Diffusion of Innovations in Service Organizations: Systematic Review and Recommendations'. *The Milbank Quarterly* 82(4). doi: 10.1111/j.0887-378X.2004.00325.x.
- Waring, Justin, Steve Harrison, and Ruth McDonald. 2007. 'A Culture of Safety or Coping? Ritualistic Behaviours in the Operating Theatre'. *Journal of Health Services Research & Policy* 12(1_suppl):3–9. doi: 10.1258/135581907780318347.